Learning Digitally: Student Orientation to NIC Learning Technologies

NORTH ISLAND COLLEGE

Centre for Teaching and Learning Innovation, IT, and Student Services

Facilitators

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- **Geoff Marr** Student Technical Services, Library and Learning Commons
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- Liesel Knaack Director, Centre for Teaching and Learning Innovation

- **X** Webinar Facilitators
 - Geoff Marr: Helpdesk Analyst, Student Technical Services
 - Tyler Dean: Helpdesk Analyst, Student Technical Services
 - Liesel Knaack: Director, Centre for Teaching + Learning Innovation Student Tech Website: <u>https://library.nic.bc.ca/studenttech</u>

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Webinar Communication

- In the chat area (to the right), feel free to post any questions or comments throughout the webinar. We'll try to answer as many as we can at the end. Spoken questions will be taken at the end, too.
- From the top menu, unmute your video if you wish to be seen and mute your microphone suntil you are asked to speak.



BlueJeans Participant Tips

- Chat: share ideas, ask questions, respond
- Raise Hand: At end of session, from the People menu at the bottom, click on "raise hand" if you wish to ask a question
- Screen Layout: bottom left, choose layout (gallery, speaker or people view) to see 9 people at once choose gallery view
- Quality of Call Issues? turn off video 🔯, pause synching applications, move closer to wi-fi modem, ask those sharing bandwidth to pause downloading and streaming activities etc.

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Agenda

• Welcome: Introductions and Agenda

- Learning Digitally: What is it? What to Expect?
- MyNIC Tour: Student Portal
- **Blackboard Learn Tour:** Learning Management System for Course Content
- **BlueJeans Tour:** Video/Web Conferencing Platform for live video classes
- Kaltura/NIC MediaSpace Tour: Video Creation, Storage and Streaming Platform for hosting video and audio files
- Questions

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Resources for North Island College Students

Learn Anywhere Website: https://learnanywhere.opened.ca/

term. Check back over the summer for more resources and ideas. Posts like this will announce where the new

content is, updates and news.



Blackboard Student Training Course By Liesel Knaack

Welcome to Learn Anywhere

Ready?

Technology Readiness Checklists – Are You

What is Digital Learning at North Island College?

Learn Anywhere Website: https://learnanywhere.opened.ca/

DIGITAL LEARNING	3 Formats	Digital Learning Formats for Fall 2020 and Winter 2021 Matrix for Students to Help Explain Formats					
	1. Blended		Blended Learning In-Person and Digital	Asynchronous Digital	Synchronous Digital		
WHAT IS DIGITAL LEARNING?	Learning	Code	CVB CRB PAB PHB	DLU	DLS		
WHAT CAN I EXPECT?	(B) 2. Digital Learning: Unscheduled (DLU)	Campus Location + Delivery Type	CR/CV/PA/PH = Campus Location B = Blended Learning	DL = Digital Learning U = Unscheduled	DL = Digital Learning S = Scheduled		
TIPS FOR DIGITAL LEARNING?		What is this kind of course all about?		Asynchronous courses only use digital formats. Student learning is done independently following an organized set of	Synchronous courses only use digital formats. They include scheduled live online class times are at specific times according to		
HOW WILL I BE ASSESSED? >			learning is done independently following instructor expectations and due dates.	content, instructions, and activities. Sometimes an optional live online gathering might happen for office hours, review sessions or group activities following instructor expectations and due dates.	the published schedule. Student learning follows instructor expectations and due dates.		
3. Digital Learning Scheduled (DLS)		What are the details from the NIC Website?	 Includes both digital delivery and on- campus instruction Digital delivery may be scheduled or unscheduled Scheduled, on-campus meeting times Defined start and end dates Access to a computer and the Internet is required 	 Live online meeting times with instructor are optional Defined start and end dates Access to a computer and the Internet required 	 Scheduled live online meeting times with instructor Defined start and end dates Access to a computer and the Internet required 		
		What does this type of learning mean to me as a student?	You will do most of your learning digitally but will come to campus for required hands- on learning in labs, shops, and studios. Practical and other work placements may be held at community locations. Safety measures are in place including cleaning and physical distancing with only	You will learn wherever you have access to a computer and the internet. You will not need to come to campus to complete your course. Your instructor will give you a schedule of assignments and activities with specific due dates.	You will learn wherever you have access to a computer and the internet. You will not need to come to campus to complete your course. You will primarily meet online with your instructor on specific dates and times as per the schedule. Your instructor will give you a schedule of		
			small numbers of students in class at a time.	technology platforms for the course.	assignments and activities with specific due dates.		

What is Digital Learning at North Island College?

Learn Anywhere Website: https://learnanywhere.opened.ca/

Digital Learning: 10 Things to Know for Academic Success



- 1. Show Up and Be Ready to Learn
- 2. New Learning Schedule
- 3. New Technology Tools
- 4. Good Internet Connection
- 5. More Problem-Solving
- 6. Take Charge of Your Learning
- 7. Different Ways to Interact with Content
- 8. New Ways to Create and Submit Assignments and Tests
- 9. Different Ways to Participate
- 10. Communicate in New Ways with Instructor and Classmates

What Technology and Skills Will I Need?

Learn Anywhere Website: https://learnanywhere.opened.ca/

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DIGITAL TECHNOLOGIES TECHNOLOGIES FOR LEARNING TECHNOLOGY READINESS CHECKLISTS > DIGITAL LITERACIES + COMPETENCIES BLACKBOARD LEARN BLUEJEANS NIC MEDIASPACE – KALTURA WORDPRESS

Three Technology Readiness Checklists



O > Digital Technologies \rightarrow Technology Readiness Checklists

Technology Readiness Checklists



We want to help you be successful learners in our new digital courses (Blended, Digital Unscheduled, Digital Scheduled).

We want you to have the proper technologies, along with the necessary login access, tools and features already tested and explored before your classes begin. In this way you will have greater awareness and comfort with the courses and classes you are taking.

Even if you feel you are a very savvy user of technology, take some time to go through each checklist and ensure you have all the tools and technologies along with access and practice opportunities confirmed and ready to go!

NIC has created three important technology checklists to assist students in being ready for learning digitally:

What Technology and Skills Will I Need? - Hardware

Learn Anywhere Website: https://learnanywhere.opened.ca/

A. Hardware Checklist

DIGITAL TECHNOLOGIES

TECHNOLOGIES FOR LEARNING

TECHNOLOGY READINESS CHECKLISTS >

DIGITAL LITERACIES + COMPETENCIES

BLACKBOARD LEARN

BLUEIEANS

NIC MEDIASPACE – KALTURA

WORDPRESS



Student Technology Checklist: Part A - Hardware

Are You Ready for Digital Learning at North Island College?

Note: Make sure you have two other important checklists: Part B: Software Checklist and Part C: Learning Platforms Checklist This computer hardware technology and Internet connectivity checklist is for students. It is to help you get ready for digital learning. This checklist focuses on hardware and Internet connections that can manage the demands and expectations of learning with multiple digital technologies and diverse learning platforms.



Smartphones are not recommended for digital or online learning! They limit access, engagement, and full participation in many learning experiences. Smartphones are best used as a secondary device for communication and notifications when away from your computer. Use a laptop or a desktop computer.



What Technology and Skills Will I Need? - Software

Learn Anywhere Website: https://learnanywhere.opened.ca/

TECHNOLOGIES FOR LEARNING

DIGITAL TECHNOLOGIES

TECHNOLOGY READINESS CHECKLISTS >

DIGITAL LITERACIES + COMPETENCIES

BLACKBOARD LEARN

BLUEIEANS

NIC MEDIASPACE – KALTURA

WORDPRESS

B. Software Checklist



Student Technology Checklist: Part B – Software

Are You Ready for Digital Learning at North Island College?

Note: Make sure you have the two other important checklists: Part A: Hardware Checklist and Part C: Learning Platforms Checklist This software, bookmarks and NIC support resource checklist has been created for students. It is to help you be ready for learning at North Island College.

Software and Apps

We recommend the following software and applications for learning success at North Island College. It is advised you download and install the following software and apps before you begin your studies. Check off the boxes when you have them installed.



What Technology and Skills Will I Need? – Platforms

Learn Anywhere Website: https://learnanywhere.opened.ca/

DIGITAL TECHNOLOGIES

TECHNOLOGIES FOR LEARNING

TECHNOLOGY READINESS CHECKLISTS >

DIGITAL LITERACIES + COMPETENCIES

BLACKBOARD LEARN

BLUEIEANS

NIC MEDIASPACE – KALTURA

WORDPRESS

C. Learning Platforms Checklist



Are You Ready for Digital Learning at North Island College? Student Technology Checklist Part C: Learning Platforms

Note: Make sure you have the two other important checklists: Part A: Hardware Checklist and Part B: Software Checklist

This technology checklist is for students to help them be prepared for learning via one or all of NIC's core learning platforms: 1. BlueJeans (video conferencing); 2. Blackboard Learn (course learning) and 3. NIC MediaSpace (Kaltura video streaming and storage)

1. BlueJeans: Video Conferencing Platform



We recommend you test and demonstrate you can log in, navigate, and undertake key activities in BlueJeans. BlueJeans will be the video conferencing platform used by instructors who are teaching Digital Learning Scheduled courses (DLS) for scheduled, live classes via the platform. Other instructors may use BlueJeans for office hours, review sessions, optional

Via BlueJeans App go to https://diagnostics.bluejeans.com/

gatherings etc. It is important you are not joining BlueJeans via a cell phone and rather using a laptop or a desktop computer – along with a headset with microphone for optimal connectivity. You also require strong Wi-Fi or a decent network connection.

Component Description

Download App -Test Connection, Audio and Video



and then bluejeans.com/111 to test your connection, audio and video connectivity with Jean the Parrot (available 24 x 7). Using the BlueJeans App is preferred over the browser.



✓

Tip: Ensure in Settings you have the video and audio inputs correctly pointing to your preferred and connected microphone, camera, and speaker.

What Technology and Skills Will I Need? - Competencies

Learn Anywhere Website: https://learnanywhere.opened.ca/

DIGITAL TECHNOLOGIES

TECHNOLOGIES FOR LEARNING

TECHNOLOGY READINESS CHECKLISTS >

DIGITAL LITERACIES + COMPETENCIES

BLACKBOARD LEARN

BLUEJEANS

NIC MEDIASPACE – KALTURA

WORDPRESS

Digital Literacies and Competencies Checklist

Digital Literacies for Student Success



Photo by XPS on Unsplash

To be successful in learning digitally, it is important for students to have good digital literacies (ability to understand information and perform tasks in digital environments to someone living, learning, and working in a digital society). Digital literacies include digital identity and well-being; digital creation, problem solving and innovation; information, data, and media literacies; digital learning and development and proficiencies with computer technologies. Website (<u>AdvanceHE</u>): Digital Literacies. The list below outlines key student digital literacies each with a resource or more for further learning and exploration.

Internet Search Abilities



Can you do a proper internet search using search terms and operators?

Video (Socratica): How to Get Great Search Results - Study Tips

Office Suite Skills



Can you create, edit, and modify documents, presentations, and spreadsheets?

Web Page (NIC): Get Microsoft Office 365 Free as a NIC student

What Can I do to Be A Successful Digital Learner?

Learn Anywhere Website: https://learnanywhere.opened.ca/

DIGITAL LEARNING

WHAT IS DIGITAL LEARNING?

WHAT CAN I EXPECT?

TIPS FOR DIGITAL LEARNING?

HOW WILL I BE ASSESSED?

Tips for Being a Successful Digital Learner

Tips for Digital Learning?

Being a Successful Digital Learner



Learning via digital means is quite different than learning in the classroom. NIC has collected some helpful tips below in the web page and also in a document to download: **PDF** *This page is for students wanting to make the most of their digital learning experiences. It contains suggestions around staying connected, organized, strategic and well. Skim through the document to see if any ideas resonate with you.*

STAY CONNECTED

It is important to stay connected with your instructors so they can support you in making the most of engaging in your digital learning experiences. Make sure that you:

- · Identify your devices. Let your instructor know what device(s) you have access to
- Provide alternative ways that your instructor can connect with you as a back-up (e.g., phone number, preferred email address)
- Let your instructor know of any limitations you might have in connecting (e.g., having to share a laptop with a family member; difficulty accessing the Internet; no laptop/computer access)
- Do a Speed Test (https://www.speedtest.net/) of your Internet speed. It is often recommended to have at least 50 Mbps to manage class video conferencing meetings. You can have success with less than this speed.
- Optimize Bandwidth: Take steps to optimize your bandwidth if you are needing to access your courses, Blue Jeans or Blackboard course activities etc. (e.g., exit other applications, turn off other devices using the internet such as Netflix, ask family members to pause downloading or gaming use)
- Connect with friends who are studying or connect with other classmates. You can do this via the course site set up by your instructor through Blackboard Learn, or other platforms such as Google Hangouts, BlueJeans, Zoom etc.
- Working together with classmates to brainstorm ideas may help you with course assignments. Share ideas and save to Student OneDrive and share with other students, collaborate on shared document creation.

Tip: Contact Student Technical Services for any computer, learning technologies or other technical questions you may have.

What Digital Learning Platforms Will I Need to Know?



MyNIC Student Portal

myNIC ■ Menu

ACCESS

https://www.nic.bc.ca/mynic

Your myNIC user ID has a lowercase letter 'n' followed by your full student number. E.g. student number is 0999999, your myNIC user ID will be **n0999999**.

Your student number is listed on your **Student Card** - also at the **top of your registration statement.**

Student numbers are 7 digits in length

Your **initial password** was given to you when you registered at NIC. if you have forgotten this, or have not received it, you will need to reset your password.

MyNIC Student Portal

myNIC		Newsfeed OneDrive Sites Liesel Knaa		
≝ Menu		☆ FOLLOW 더 No		
myNIC ▶ Employee Home		Search		
	Working from Home Support Resources	myNIC FAQs My Bookmarks		
COVID-19 Safety Plan		CAMPUS LINKS		
	Announcements News Events	Colleague UI		
and information	JUL Kaltura Upgrade: Sat, Aug 22 - Sun, Aug 23	College Plan20-25 Strategic Planning Process		
	29 Notice Overview: Kaltura Upgrade	Early Assist: Supporting Student Success and Wellbeing		
	3.21 PM	Employee Directory		
Unread Messages 🔹	JUN Return to Campus Guidance and Safety Measures	FAST		
✓ You Have 0 Unread Messages	This message sent on behalf of Colin Fowler, Vice President Finance and Facilities	Helpdesk		
Exchange Email	3:00 PM	Key Dates		
	JUL President Bowman Retirement Announcement As Chair of the North Island College Board of Governors, I wish to inform you that	Library & Learning Commons		
Self-Service Menu	John Bowman has advised the College that he plans to retire on April 1, 2021	Microsoft Office Training		
CONTINUING ED / ELDERCOLLEGE	330 AM JAN Reminder: campus closure process	NIC Website		
STUDENTS	9 As we are into winter term and winter weather conditions, please see the following reminder about the procedure for campus closures	Policies		
2 Olobario	4.45 PM	Reporting Services		
> EMPLOYEES	JAN NISU Wellness Events	Update Password		
	North Island Students: Union is offering free wellness classes at the Comox Valley			

Student Use Areas

• Email

to see survey with

- Self-Serve Areas
- News
- Announcements
- Quick Links

Blackboard Learn Course Learning System

Forgot Your Password?

NORTH ISLAND COLLEGE

Please use your **NIC credentials** to log in. For most users this will be your 7 digit student number including the n **For example n0000000** Do not put "NIC\" or your email address If you are staff use the same credentials as MyNIC, Webmail and your work computer.

USERNAM

PASSWORD

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ACCESS

https://le	arn.nic.k	<u>oc.ca</u> c	or link o	n <u>nic</u>	.bc.ca		
	Directory	Ask a Question	1-800- Library & Learning Comn	715-0914 Se	lect Language V Sea	Blackboard	Q myNIC login
Programs & Courses	Continuing Education	Student Services	Financial Support	Life at NIC	Aboriginal Education	internationa	al About Us

Your myNIC user ID has a lowercase letter 'n' followed by your full student number. E.g. student number is 0999999, your myNIC user ID will be **n0999999**.

Student number is listed on your **Student Card** - and at the **top of your registration statement**.

Blackboard Learn Course Learning System



Access: Location and Logging In

Student Use Areas

- Content
- Discussions
- Assignments
- Tests
- Announcements
- My Grades
- Mobile: Blackboard App

Blackboard Learn Course Learning System

About: Course Menu About: Content

How to: Discussion Forums

Practice: Discussions

How to: Assignments

Practice Uploading an Assignment

About: My Grades

My Grades

How to: Calendar

Practice: Calendar

About: Course Communications

About and How to: Notifications

How to: Wikis, Blogs and Journals

Practice: Wiki

About: Kaltura Media

How to: Tests

Practice: Test

End Here

Announcements



Most courses will have a default link in the Course Menu called 'Content' where you can find the materials to work through your course. Co "learning modules". Within a folder or learning module, instructors may present content as page (with text, images and links to web pages, prepared for accessing content in a variety of ways.

CONTENT FOLDERS

Some instructors will use **Content Folders** for grouping content like a week or a module of course work. A content folder looks like the im. Content Folder and check out what is inside of it. See sample Content Folder below. **Content:** Readings, Resources, Web Links, Videos, Slide decks etc.

Assignment: Info and Digital Submission

Assessments: Quizzes and Tests

Discussions: Posting and Replying

Communication: Email or Course Messages, Announcements, Notifications

Grades: Ongoing, Updated with Marking of Quizzes and Assignments

BlueJeans Video Conferencing Platform



ACCESS

Via a URL such as https://bluejeans.com/123456789 (Meeting ID 123456789)

With the BlueJeans **Desktop App, Good Internet Connection, Headset with Microphone**

If challenges with Internet connectivity: Dial in from a phone

- 1.778.807.4955 (toll-free from within Canada) or
- 1.866.599.3622 (toll-free from **outside** of Canada)
- Enter the meeting ID followed by #

No need to have an account with BlueJeans

Tip: Turn off all programs synching/using bandwidth, streaming TV and gaming and downloading to get maximum Internet connectivity

BlueJeans Video Conferencing Platform



Student Use Areas

- Mic and Video On/Off
- Chat (Everyone vs. Direct)
- Preferences
- Blurring Background
- Share Screen
- Breakout Rooms

BlueJeans Learning Experience Examples



Content: Delivering Content through Live Classes Communications

- Student Discussions in Large or Small Groups
- Student Consultations with Instructor
- Check-in Sessions 1:1 or Whole Class
- Review Sessions with Class
- Answering Questions with Instructor

Assessments: Oral Tests, Demonstrations

Engagement Activities: Collaborative Documents, Sharing Learning

Group and Teams: Project Work and Presentations

Kaltura and NIC MediaSpace Video Storage and Streaming Platform



ACCESS

- <u>https://video.nic.bc.ca</u> to login via "Guest" and then NIC log in screen
- Your myNIC user ID has a lowercase letter 'n' followed by your full student number. E.g. student number is 0999999, your myNIC user ID will be n0999999.
- Your student number is listed on your Student
 Card also at the top of your registration statement.

Kaltura and NIC MediaSpace Video Storage and Streaming Platform



Student Use Areas

Access: Location and Logging In Kaltura Capture: Download for Free Student Use Areas

- View Videos
- Upload Videos
- Record Videos

Kaltura and NIC MediaSpace Learning Experience Examples



Viewing: Instructor-Created Videos

Creating

- Student Welcome Videos
- Capturing Learning and Submitting as Assignment
- Recording Presentations to Share with Peers/Class
- Assignments, Projects etc.

Student Technical Services: Your Go-To Support Area!

	& g Commons					
Student Technical	Services	Enter Search Words	Search			
Answers to Students' Computer Questions at NIC						
Home Technology at NIC	Announcements Getting Started					
Computers/Workstations	Get to Know Technology at North Island College					
myNIC	Blackboard Learn					
Printing/Internet	. myNIC					
Blackboard	. Printing					
Microsoft Office	• NIC Wifi					
Online Classroom Tools	New have? Check out the muNIC Orientation video halo					
Mobile Apps & NIC	New nere? Check out the mynic Orientation video below	N				
Ask a Question	Blackboard Drop-In Sessions! check Calendar below for hours and how to join					
Contact Us	Get Email Setup: go to Mobile Apps & NIC					
	Class Online ?: Please go to Online Class Tools for help	getting started				
°	Covid-19: Updates to NIC's current situation here nic.b	c.ca/covid19				
Quick Links Login to BlackBoard Login to Email Login to myNIC Student Printing Account Print From Laptop Get Office 365 Change Your Password	Email You Have 1 Unread Messages Exchange Email Self-Service CONTINUING ED / ELDERCOLLEGE					

Where to Find Help

https://library.nic.bc.ca/studenttech

Microsoft Office https://library.nic.bc.ca/studenttech/office

Email on Cell Phones

https://library.nic.bc.ca/studenttech/Apps

NIC App https://library.nic.bc.ca/studenttech/Apps

Blackboard App https://library.nic.bc.ca/studenttech/Apps