



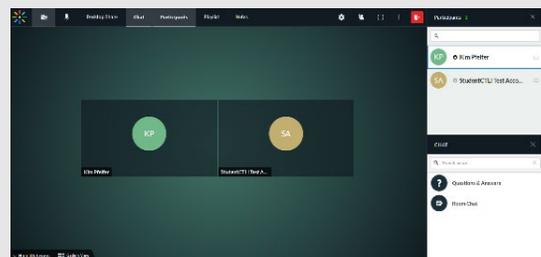
Your instructor will notify you if the course requires the use of Kaltura Virtual Classroom. Reference this 2-page document to help you have a successful experience.

What Technology Do I Require?

- **Device:** A computer or laptop is recommended – do not join by smartphone - quality of the call will suffer.
- **Camera:** Web conferencing camera if you are going to share an image of yourself. Cameras are often built into laptops, or you can purchase a camera to hang over a desktop monitor. Web cams often come with mics.
- **Headset:** Headset with a microphone is highly recommended as it does not pick up background noise. If you do not use a headset, you will need speakers and a quiet spot.
- **Reliable Internet Connectivity:** Good internet connection. Consider at least 50 Mbps as a good standard for class gatherings. Seek a wired internet connection or move closer to Wi-Fi connection. [Check here](#) to ensure your meeting system requirements.
- **Updated Chrome Browser:** Chrome is the preferred browser, and third-party cookies must be enabled for your camera and mic to work. [Check here](#) for instructions on how to enable third-party cookies.
- **Mobile App:** While Kaltura Virtual Classroom works satisfactorily via the mobile app, it is recommended you use your computer to join via your Chrome browser.
- **Quick Tech Check:** [Click here](#) to test your computer and internet connection speed to ensure they meet the Kaltura Meetings Recommended System Requirements ahead of time.

Where Can I Learn More About Kaltura Virtual Classroom?

- Info about Kaltura Virtual Classroom Product | [Website](#)
- Before You Join Kaltura Virtual Classroom | [Website](#)
- Advanced Mic/Webcam Troubleshooting | [Website](#)
- How to Join the Kaltura Virtual Classroom User Guide | [PDF](#)
- Instructions on using the Kaltura Video Conferencing App for Android | [Webpage](#)
- Instructions on using the Kaltura Video Conferencing App for iOS | [Webpage](#)



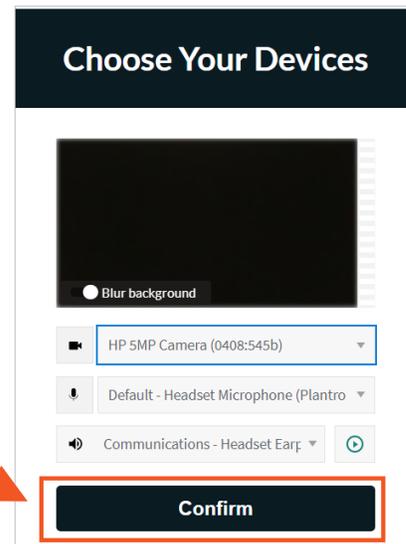
How Does it Work?

- Joining Via Brightspace:** In your course via blue navigational bar > Tools > Kaltura Media Gallery > **Join Meeting** or via a URL your instructor sends you (there is no app, this is a browser-based tool).

Join Meeting

When you join you will be presented with a window to confirm your camera, microphone, and speakers along with the chance to 'blur' your background. Check all these connections and select the large **black CONFIRM** button.

- Joining Via URL:** You may be sent a URL to a class. Click on that URL to access the virtual class.



What Can I Do to Improve My Kaltura Virtual Classroom Experience?

- Strong Internet Connection:** Be on a wired or strong wi-fi connection for the best audio and video connections.
- Disconnect from any VPN:** Do not have any VPN (Virtual Private Network) connections on (if appropriate)
- Good Bandwidth:** Turn off all other programs, apps or services using the internet including asking those in your residence to turn off streaming video / gaming programs (e.g., Netflix, music) for optimal bandwidth.
- Audio Only:** Turn off your video or turn off video along with using dial-in audio.
- Well Lit Space:** Make sure the light source is not behind you and your room is well lit.
- Neutral and Public Background:** Choose a spot so others cannot see what is happening in your location.
- Quiet Location:** Choose a quiet location when possible, so when you speak you can be heard by others.
- Mute Mic:** Keep your mic muted whenever you are not speaking.

Additional Help:

If you're having trouble with Kaltura Virtual Classroom please consult the [Learn Anywhere website](#) or [Student Technical Services](#).

Student tips for successful VIDEO CALLS



- 1 

Check in with your teacher. Gather your materials.
- 2 

Be on time. Check in thru the chat when you arrive.
- 3 

Stay engaged (nod or thumbs up) if others are talking.
- 4 

Mute your mic if you're not speaking.
- 5 

Use the chat or raise hand to share ?s/ideas.
- 6 

Wait for teacher to call on you or unmute your mic.
- 7 

Take notes in a doc or on paper for reference.
- 8 

If using video, look at the camera, not the screen.

Text by Karly Moura @KarlyMoura. Infographic by Matt Miller @jmmattmiller. Icons by The Noun Project.